



Coventry & North Warwickshire Tennis Club

Est. 1851

Binley Road, Coventry, CV3 1HB

Telephone: 02476 451426

Email: tennis@cnwsc.co.uk

www.coventrytennis.co.uk

www.cnwsc.co.uk

Charity Number: 1171594

Privacy Policy

This privacy policy sets out how Coventry & North Warwickshire Tennis Club uses and protects any information that you give Coventry & North Warwickshire Tennis Club.

Coventry & North Warwickshire Tennis Club is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified, then you can be assured that it will only be used in accordance with this privacy statement.

This policy is effective from 1st April 2018.

What we collect:

We may collect the following information:

- Member's name (including parents of junior members)
- contact information including email address (including parents of junior members)
- demographic information such as postcode, date of birth and gender

What we do with the information we gather:

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- We will use the information for internal record keeping i.e. storing membership information.
- We may use the information to improve our services.
- We may periodically send promotional emails & text messages about events or other information which we think you may find interesting using the email address / mobile number which you have provided.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect.

Links to other services

Our club uses your personal information to provide access to the court booking system hosted by a 3rd party. However, once you have accessed this server, you should note that we do not have any control over that service. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

We will not sell, distribute or lease your personal information to third parties unless we are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the General Data Protection Regulation (GDPR). This will be responded to within one month (30 days).

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the below address. We will promptly correct any information found to be incorrect.

On termination of your membership for any reason, all personal data will be deleted from all Coventry & North Warwickshire Tennis Club systems & processes within one month (30 days). Should you request removal of your data to be completed as soon as possible please get in touch at the below address.

dataprotection@coventrytennis.co.uk